



Moline Gate renovations should be done Aug. 9

by Allen Marshall
Editor

Construction at the Moline Gate is nearing completion and should be done by Aug. 9.

The construction began in May and is intended to greatly enhance the force protection capabilities at the Moline entrance to the Island.

Once completed, there will be a minimum of two lanes for traffic entering the Island as well as one lane for inspection and the Moline entrance will again become the 24-hour operation.

In addition to enhancing the force protection abilities, the new entrance will help make the Arsenal officers a little more comfortable. The new gate houses are equipped with both heating and air conditioning. And, the entire entrance is covered which will allow the guards to stay out of the weather.

The construction also included work on Building 23 -- the Visitor Control center. Once complete, those operations will move back to Building 23. During construction, visitor control operations had been located just inside the Davenport gate.

Meyer said the other two entrances to the Island will be worked on in the near future.



Receiving the Flag

photo by Tony Lopez

Col. Bruce Elliott receives the Rock Island Arsenal flag from Maj. Gen. N. Ross Thompson III, Commanding General of the Tank Automotive and Armaments Command. Elliott took command of Rock Island Arsenal July 14 during a ceremony which also marked the departure of Col. Mike Mullins.

CO: BRAC not worth worrying about

Since becoming the Commander of Rock Island Arsenal, I have been doing my best to get out and meet our wonderful workforce. And, as I have been getting around to the different organizations, one topic continues to be brought up in conversation – BRAC.

Base Realignment and Closure, a topic that worries many. Well, let me be the first to tell you as your new commander that the BRAC process is not worth your worries.

I know there are rumors circulating about “lists.” But, the truth is that there is no BRAC list and the BRAC process is a long, arduous process that has only just begun. Rock Island Arsenal is participating in that process by providing information to the BRAC committee, as is every military installation. And at this point in the process, every installation, be that Fort Bragg, N.C., Langley AFB, Va., or Rock Island Arsenal, has equal standing with the BRAC committee.

Many may have heard the term “BRAC-proofing.” Well, there are probably no guaranteed methods or

actions that can be taken to ensure an installation is kept off the list of those selected for realignment and closure. But there are things we can do that will certainly NOT hurt our chances.

Probably the best thing we, as an Arsenal workforce, can do is continue our tradition of excellence. This Arsenal was once known as the “Artillery Center of Excellence.” Today, with recent increases in workload at the factory and a busy role in supporting 57 tenants, the Rock Island Arsenal is a ready, relevant military installation. But we can’t be satisfied. We can’t become complacent.

At the factory, we have to embrace our accomplishments but also look to the future. The chances for new workload are numerous. We should constantly strive to increase our workload. Increased, diverse workload can go far in proving the Island’s relevance from a manufacturing standpoint.

Our successes with manufacturing projects like the armor doors and maintenance vehicles have kept the Island in the spotlight. The truth is,



Col. Bruce Elliott
Commander

the manufacturing mission represents only one aspect of the total Arsenal workforce. From our Garrison support functions to our numerous tenant and headquarters agencies, thousands of Arsenal employees are giving world-class support to the warfighter from a variety of capacities. It is the total Arsenal workforce that is a true testament of this installation’s relevancy.

We might not be able to “BRAC-proof” our installation. But, continuing to provide outstanding products and support to our nation’s warfighters could certainly not hurt our installation in the eyes of those looking to close or realign.

The Rock

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Rock Island Arsenal

Col. Bruce Elliott
Commander

Alan G. Wilson
Deputy to the Commander

Gale L. Smith
Public Affairs
Officer

Allen A. Marshall
Editor



New technology helps production process

by Nicky Freeze

A new Automatic Identification Technology (AIT) system, known as RIA Warehouse Advantage System (WA), has been successfully implemented for use with current production programs in Bldg. 299.

The system uses wireless barcode scanning technology as part of the Accelerated Logistics Improvement Plan (ALIP).

WA is a complete system and includes everything from handheld scanners, to bar code laser printers, to a web-based warehouse management system. The web-based system shows users up to the minute, real-time data. It also allows everyone in the production process visibility of the material.

The program is intended to be in alignment with the LEAN and Six Sigma initiatives at RIA. Although much larger than the typical LEAN event, the WA program ensures waste reduction and increased efficiency by accurately tracking work in process (WIP). The new system uses cutting-edge barcode technology that helps reduce paper generation and eliminates operator transposition errors resulting in re-work.

Employees working in the new WA area in Bldg. 299 have been issued their own handheld barcode scanners. The individual scanners are programmed to be unique to each user. Each employee is only allowed to view the input screens that he or she has to use. This helps reduce the potential of accidental errors. Employees using the new system completed several hours of training on how to use the new handheld devices.

When asked about his thoughts on the new WA system, Bldg. 299 employee and hand-held user Larry Bealer replied, "The new WA System is a huge leap forward compared to the old way of doing business. There is a lot more accountability for material and less paperwork to deal with." The overall consensus of the workforce is that AIT is a much better way to do business.

The WA system also has many other additional



Larry Bealer, a material handler in building 299, uses the scanning system which is part of the Automatic Identification Technology. Bealer describes the new technology as "a huge leap forward."

Courtesy Photo

benefits. The system has greatly reduced the square footage of WIP warehousing while modernizing the current business processes. As an added bonus the system will greatly reduce the number of denials. (A warehouse denial is when system balance records show a sufficient quantity to satisfy all or part of the Material Release Order quantity, but a check of the storage location reveals an insufficient quantity of stock to fill the MRO). It will also help to achieve world-class accuracy and reduce the production process cycle time.

Most importantly, the system is ingrained to ensure accountability and accuracy. Each employee that comes into contact with the material must count it and input it into their handheld device, without prior knowledge of the "right" answer, before proceeding.

If there are any discrepancies in the quantity it will be possible to pinpoint the exact location of the occurrence. Due to the fact that WA is a web-based live system, the information that is viewed is always accurate. This helps prevent denials that occurred when using overnight batch processing.

There are plans to implement the new AIT system in other areas within the warehouse, as well as elsewhere on the island.

To submit stories for the ROCK, call 782-1121

Congressmen tour factory



Photos by Tony Lopez

Top: Benny Wild, RIA Operations, explains equipment produced by the Joint Manufacturing and Technology Center. Congressmen Solomon Ortiz, Lane Evans, Silvestre Reyes and Grace Napolitano toured the JMTC to get a better understanding of the support provided to the warfighter.

Bottom: Maj. Gen. N. Ross Thompson III, TACOM Commanding General, accompanied the Congressmen during the tour and had a chance to talk with some of the workforce.



photo by Tony Lopez

Ceremonial Signing...The Tank Automotive and Armaments Command and the Ground Systems Industrial Enterprise entered into a public/private agreement with Armor Holdings Aerospace Defense Group during a ceremony July 14. The agreement could mean more armor work for the Arsenal manufacturing facility. Pictured from right to left are: Robert McCreedy, president of Armor Holdings; Maj. Gen N. Ross Thompson III, TACOM Commanding General; Frederick Smith, Rock Island Site Director for GSIE; and Joseph Coltman, Executive VP of Armor Holdings.

AAFES program designed to lift morale

American Forces Press Service
DALLAS, July 14, 2004 — Since the Army and Air Force Exchange Service began its “Gifts from the Homefront” program last year, people from all walks of life have rallied around America’s troops by contributing \$406,745 toward the program designed to lift the morale of deployed troops around the world, said officials at AAFES headquarters here.

The certificates, which can be purchased by any individual or civic organization, allow service members to purchase items of necessity and convenience at PX and BX facilities around the world.

“Gifts from the Homefront” certificates can be addressed to “any service member” or individual service members.

Officials said AAFES’ charitable partners have been key in the distribution of certificates earmarked for “any service member.” The USO, American Red Cross, Air Force Aid Society and

Fisher House have distributed more than 7,000 certificates, totaling more than \$120,000, to deployed troops. Friends and family have purchased \$283,645 in “Gifts from the Homefront” certificates for individual service members.

“Working with the USO, American Red Cross, Air Force Aid Society and Fisher House has allowed AAFES to get certificates into the hands of service members that need them most,” said Army Lt. Col. Debra Pressley, AAFES’ chief of corporate communications. “AAFES’ relationship with these charitable partners allows any American to have a direct impact on the morale of a deployed service member, even if they don’t have a name or address for a particular soldier or airman.”

Because the gift certificates can be used for merchandise already stocked at contingency locations, “Gifts from the Homefront” are a safe alternative to traditional care packages that can

strain the military mail system and present force protection issues. Service members can purchase exactly what they need with the certificates because they can be applied to a wide range of products, AAFES officials said. Reports from Operation Iraqi Freedom indicate that donated certificates are being used for CDs and DVDs, comfort items such as snacks and beverages, and phone cards.

Those wishing to send a “Gift from the Homefront” can simply log on to the AAFES Web site or call (877) 770-4438 toll-free to buy gift certificates in \$10 or \$20 denominations.

From there, the “Gift from the Homefront” may be sent to an individual service member designated by the purchaser or distributed to “any service member” through the USO, American Red Cross, Air Force Aid Society or Fisher House.

“Gifts from the Homefront” gift certificates can be redeemed at AAFES facility worldwide.



photo by Jonathan Marcus

Roy Buckrop discusses the interior of his 1938 Willys automobile after the retirement / recognition ceremony July 20 at the Army Field Support Command. Buckrop drove this same vehicle to Arsenal Island for his first day of work in 1958.

50 Years

*Long-time
employee
retires in style*

by Darryl Howlett

AFSC Public Communications Office

Brig. Gen. Jerome Johnson, Commanding General of the U.S. Army Field Support Command, congratulated Joint Munitions Command employee, Roy Buckrop, July 19, on his retirement after 50 years of government service.

Buckrop, 80, of Moline, drove onto Arsenal Island in 1958 in his 1938 Willys automobile to work as a quality engineer. Buckrop celebrated his retirement by driving off the Island on his last day of employment in that same 1938 Willys.

Brig. Gen. Johnson spoke of the passion and dedication that Buckrop brought to work each day.

"It's an absolute honor. I'm honored to do this," he said. "When you read (Buckrop's) bio, you realize this is the reason why I put on the uniform, for people like Mr. Buckrop. He represents what I feel I fight for"

Among the awards presented to Buckrop during the ceremony included:

- ★ A congratulatory letter from President George W. Bush.
- ★ A specially designed 50-year-service certificate and pin
- ★ Meritorious Civilian Service Award and Medal
- ★ A four-star note from Gen. Paul J. Kern, Commanding

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Passing the torch

Col. Mullins reflects fondly on his two years at the Rock

Col. Mike Mullins ended his two-year tenure as Rock Island Arsenal Commander July 14 when he relinquished command to Col. Bruce Elliott. Col. Mullins has been assigned to head up the Combat Service Support Lab for the Combine Arms Support Command.

But, before he left for Fort Lee, Va., he reflected on his time at the Rock.

Q. What was your biggest challenge as commander?

A. The biggest challenge for me was time. There were so many great programs and projects going on throughout the Arsenal that I wanted to be more involved with, but couldn't because of the lack of time.

Q. What memories of your time here will stay with you the longest?

A. Most of all, I will remember the people and their willingness to go the extra mile whenever it came to supporting our customers. Like the time our employees worked throughout the Christmas holiday to paint vehicles for Iowa Army National Guard units that were getting ready to deploy, or when folks from our Army Community Service would voluntarily go out on the weekends to support family support groups from throughout Iowa and Illinois.

Q. What was your proudest moment as commander?

A. There are many to choose from, but my proudest moment was when I was deployed to Southwest Asia and we just completed installing an armor kit made at Rock Island Arsenal on a HMMWV. The soldier told me how proud he was to be an American knowing all the great support he was getting from the employees at the Arsenal who were making sure he and the other members in his unit had the very best equipment and how confident he was knowing that it was going to work the way it was designed.

Q. How would you rate the Arsenal's performance



Col. Mike Mullins

during your tenure?

A. I am truly honored to be a member of the Arsenal. We should be extremely proud of what the Arsenal has accomplished over the past several years. Our workload is 50 percent higher than it was three years ago and next year our composite rate (what we charge our customers) will be 1/3 what it was in 2001. Our quality and on-time delivery remains world class and our garrison operation continues to set the standard for community excellence. Every visitor leaves here overwhelmed with the capabilities we have to offer to the defense of this nation.

Q. What lessons do you take with you?

A. The biggest lesson is that no job is too difficult if you've got the right attitude. We took on a trailer rebuild project here recently — something that we had never done before. But our folks looked at it as a challenge. Not only did they rebuild all the trailers, but it has led to follow-on work as well and looks like something we will be doing for a long time. We have met every challenge we have set our mind to — whether it was trailers, or maintenance vehicles, or armored doors.

Q. What will you miss most about being commander of RIA?

A. Most of all I will miss the people and their can-do attitudes. There was no challenge too hard, no assignment too difficult for our folks.

Teamwork

Mutual aid agreements help fire, police

by Allen Marshall
Editor

Having a mutual understanding in any relationship can be beneficial and, when you are in the business of saving lives, it can be a necessity.

The Rock Island Arsenal fire and police departments recognize that necessity and, as such, have mutual aid agreements with several of the Island's surrounding community's fire and police departments. These agreements stipulate that the participating departments will assist by providing manpower and equipment when requested by Arsenal officials.

The Arsenal fire department will do the same for the participating departments.

In the case of fire, Chief Rich Reed said the Arsenal has mutual aid agreements with Moline, Rock Island, East Moline, Davenport, Bettendorf, Coal

Valley and the Quad City Airport fire departments.

The police department has agreements with Moline, Rock Island and Davenport police departments, as well as with the Rock Island County Bomb Squad. The police department's agreements differ from the fire department's because of statutory restrictions. Tom Meyer, Chief of RIA Force Protection, said the police department mutual aid agreements deal strictly with off Island departments assisting the RIAPD.



photo by Rich Reed

Rock Island Arsenal fire department does extensive training with the neighboring departments.

Having mutual aid agreements between fire and police departments may seem like a no-brainer. But, since Sept. 11, 2001, the existence of these agreements has become even more crucial.

"We have pretty much always had the agreements on paper," said Chief

15 fell into the water. Both the Arsenal and Rock Island City fire departments and emergency medical technicians responded. Tragically, the man didn't survive, but both departments worked hand-in-hand, feverishly trying to save the man's life.

A recent fire in Building 210 also

put the mutual aid agreement into action.

"That particular fire was a great example of the effectiveness of the mutual aid agreement," said Meyer. "It was very hot that day and our guys were whooped. The Rock Island city crew was able to come in and relieve our guys."

Another prime

"That particular fire was a great example of the effectiveness of the mutual aid agreement. It was very hot that day and our guys were whooped. The Rock Island city crew was able to come in and relieve our guys."

Tom Meyer
Chief, Force Protection

Reed. "But, since 911, we have really been using them (the other fire departments). We've been training with them."

Both Meyer and Reed agreed that the increased focus on force protection brought on by the events of Sept. 11 really spurred a commitment to mutual aid. And, they said, it is paying off. Several events recently have teamed the Arsenal and local departments.

July 7, a crew member aboard a barge locking through Lock and Dam

example of a mutual aid agreement in action involved bomb threats at the Arsenal. Both of the recent threats ended up being false alarms but the agreement the Arsenal has with the local bomb squad came in handy.

"Before the agreement, if there was a bomb threat, we had to call in the FBI out of Peoria or the EOD out of Fort McCoy," Meyer said. "That would mean at least three hours to respond."

Responding to incidents is only a

Continued of Page 11

Navy Reservists celebrate Family Day

by Petty Officer 1st Class
Darryl Howlett
Public Affairs

Wonderful weather and plentiful activities contributed to a successful Family Day for Sailors and their families held July 17 at the Naval and Marine Corps Reserve Center Rock Island, located on Arsenal Island.

Representatives from Tri-Care and Army Community Services spent two hours informing spouses and reservists about different options available to them.

As spouses were attending the presentations, children of Naval reservists spent the morning in a fire truck, getting their face painted, and participating in a fire hose demonstration.

"We're here today to let the children walk around the truck and we're also giving them hand-outs concerning fire safety," said Rock Island Arsenal Fire Department Capt. Jim Mitchell.

Lt. Karen Wallace, commanding officer of the Reserve Center, said the Family Day is a way for reservists and their families to bond with each other.

"We have about 170 Naval reservists here at the Arsenal," she said. "The purpose for today is for the



photo by Petty Officer 1st Class Darryl Howlett

Reservists and their families enjoy a day of food and activities.

reservists and their families to spend time together. The spouses learn about medical benefits and counseling services available to them if a family member is mobilized."

Lt. Wallace said in the past three weeks, 60 Marine reservists and three Naval reservists from the reserve center were recalled to active duty.

"The presentations help our reservists and their families become better prepared in the event of mobilization," she said. "And of course, the food, music, and weather creates for a great social gathering to

learn more about each other."

Petty Officer 1st Class Melissa Pool enjoyed the relaxed atmosphere of the day.

"During Family Day, we get to know each other and the different families," she said. "We see the reserve members all the time, but we don't see their families and their kids, so this way they get to know each other."

Family Day activities were moved to Memorial Park in the afternoon, where a barbeque, a dunk-tank, and sports activities dominated the day.



Rain delay

The weather wasn't very cooperative but Rock Island Arsenal employees were still able to enjoy food and entertainment at Family Day July 22.

photo by Tony Lopez

Is attention deficit a problem in your home?

Have you ever had difficulty keeping your attention on anything? How about making careless mistakes, difficulty with organization, or being easily distracted? Do you know someone who talks excessively, has difficulty remaining seated, or acts like they are being driven by a motor?

Chances are, we all have displayed these behaviors at some time. They are all characteristics of someone with attention-deficit/hyperactivity disorder. People with AD/HD have these behaviors starting before age seven and are long lasting and evident for six months. AD/HD is a chronic neurological condition characterized by serious and persistent difficulties in attention span, impulse control and hyperactivity. People who are diagnosed can have problems in one of these areas or all three.

Roxanne Nash, a Licensed Clinical Social Worker from Robert Young Mental Health Center, came to speak at the "Lunch and Learn" sponsored by Exceptional Family

Member Program, July 21st, in the Caisson Room. She discussed causes, characteristics, diagnosis, and treatment of AD/HD and ODD (Oppositional Defiant Disorder) Conduct disorders. Treatment for ODD is behavioral while treatment for AD/HD is usually medical and behavioral.

Symptoms of ODD may include frequent temper tantrums, excessive arguing with adults, active defiance, deliberate attempts to upset people, blaming others for their own misbehavior, frequent anger, and seeking revenge.

Many times ODD occurs alongside AD/HD, learning disabilities, and mood disorders.

Diagnosis for both ODD and AD/HD is a multifaceted process involving a physical examination and clinical assessment of academic, social and emotional functioning and developmental level.

There is no cure for AD/HD, but there is treatment. It may include medication, individual and family counseling, education, and behavior intervention strategies. Treatment

should begin before age 10 and there may be serious consequences for people who don't get adequate treatment. These consequences can include low self-esteem, social and academic failure, substance abuse, and a possible increase in the risk of antisocial behavior.

There are many resources available to a family dealing with AD/HD and ODD.

For more information on the Web go to:

www.chadd.org

www.aacap.org

www.help4adhd.org

For a local educational support group, you can contact CHADD of Iowa. They meet the 3rd Tuesday, Sept-May, 7-8:30pm at Mississippi Bend AEA. 563-332-4482. There are dues of \$45, but it does include researched based educational material such as a bimonthly newsletter.

For more information on the "Lunch and Learn" topics, call 782-0829, or visit ACS through the MWR website on the RIA Intranet and click on ACS calendar. *(Editor's note: Provided by the ACS Staff)*



ITR new hours

The ITR ticket office is now open from 7 a.m. to 4 p.m. It is located in Building 60 next to the cafeteria.

QC Marathon

The Quad City Marathon is scheduled for Sept. 26. The marathon course comes through Arsenal Island. Volunteers are needed from approximately 7 a.m. to noon on the day of the race. Anyone interested should call 782-0799.

Cultural Liaisons Needed

ACS Relocation Program needs your help in assisting military members with foreign born spouses. We are seeking volunteers to serve as cultural mediators to assist with translations and transitioning to life in the USA. If interested, please call 782-3896. An information session will be held August 30 at 3:30 p.m. in the ACS Training Room. Duty Time is not Authorized.

Retiree *continued from Page 6*

General of the Army Materiel Command

- ✦ A command coin from Gen. Kern

- ✦ Two retirement certificates

While working for JMC, Buckrop earned a reputation for finding innovative solutions to performance issues with ammunition and weapon issues.

Buckrop was a welding and x-ray expert for the first procurement of the M109 and M198 Howitzers. According to co-workers, Buckrop has solved many difficult issues including the M67 Hand Grenade (new detonator), 30mm (broken rims and hangfires), and 30-Caliber Ceremonial Blank. Buckrop has also published numerous technical papers.

In addition to his 48 years of service at the Arsenal, Buckrop served during World War II in the U.S. Army Air Force from March 1943 to December 1945. Buckrop was in flight school and obtained his pilot's license as World War II ended.

After returning to the Quad-Cities, Buckrop worked for several companies before he graduated with a physics degree from St. Ambrose University in Davenport.

Brig. Gen. Johnson joked that Buckrop must find new challenges away from the Arsenal.

"Mrs. Buckrop, you have to give him more honey 'do's' around the house," he said.

Buckrop commented on his long journey as a federal government employee.

"I'm a little bit embarrassed and amazed. I didn't realize I was doing that much," he said. "I could have (retired) 10 years ago, but I loved my job."

Buckrop went on to say that he had to learn how to work within the federal government system in order to change and improve several ammunition and weapons system.

Buckrop celebrated his retirement with family members including his wife, Mildred, daughters Nancy and Carol, and his son Gary – who also works on the Island for AFSC.

Buckrop's retirement coincides with



photo by Jonathan Marcus

Buckrop stand with his 1938 Willys.

his 61st wedding anniversary, which they will celebrate Thursday.

Buckrop plans on spending his retirement with his family (including three children, seven grandchildren, and eight great-grandchildren) and flying his replica of a 1917 World War I English Fighter Biplane.

Teamwork *continued from Page 8*

fraction of the benefit brought on by taking advantage of the mutual aid agreements. Working closely with off-Island agencies has given Arsenal police and firefighters an excellent avenue for training.

July 28, members from several local fire departments converged at Rock Island Arsenal for hazardous material training.

Prior to Sept. 11, 2001, RIA had the only HAZMAT team and its resources were stretched thin. Today, there is a Quad City HAZMAT team that pools the resources of several departments.

"Training together has allowed the local departments to benefit from our expertise and we have been able to learn from them as well," Meyer said.

The training, the extra manpower and the extra equipment are all tangible benefits resulting from fully utilizing the mutual aid agreements. But, according to

Chief Reed, the piece of mind is the biggest benefit.

"For us, mutual aid is a comforting feeling," he said. "Even though we may only have five or six individuals in our department, we know in the back of our minds that we (the Quad City fire departments) can come together as one department when the need arises.

"Three years ago, you would have been lucky to know one person from the other fire departments," the Chief continued. "Today, pretty much everyone knows each other by first name."

The agreements are continuously evolving. Chief Reed said there is an effort to standardize procedures within the different departments to help alleviate any possible discrepancies when firefighters respond together. And, there is also a push to consolidate the agreements into one Quad City mutual aid agreement. Chief Reed believes that consolidation will happen soon.

GSA Auto Auction - RIA Federal Credit Union will be on hand for loan pre-approvals at the GSA Public Auto Auction to be held Thursday, August 5th at the Greater Quad City Auto Auction in Milan, IL. Inspection of vehicles will be from 11a.m. to 4p.m., with the auction beginning at 4:00p.m.sharp. For more information contact any RIA Federal Credit Union office, visit the GSA website at www.autoauctions.gsa.gov or call the auction house at 787-6300.

“Civilian Deployment” video is for viewing on IPTV, Channel 5. A team of individuals from TACOM and AFSC produced this video. It provides testimonials from those deployed to Southwest Asia as well as pictures, video footage, and historical information. The video will be available throughout the month of July every hour on the hour from 7:00 a.m. to 4:00 p.m. Additional testimonials, deployment websites, and other information are available in a “Deployment Testimonials” brochure that can be obtained by 2-0742.

Force Protection Briefing <https://home.ria.army.mil/sites/force/index.cfm> -This is a yearly requirement, per AR 525-13, paragraph 4-5b(g)(3) that states: Commanders will ensure all military and DA civilians associated with their command receive annual antiterrorism awareness training. Each military and DA civilian is required to logon to the “Training” site with their normal username and password (for TACOM users, this is their EMAIL username and password). The site will be checked on a weekly basis for accountability of who has reviewed the Force Protection Briefing. For more information, call 782-0121.

The Arsenal Club Bar has been relocated to Cannon Flats Driving Range for the summer season. Open Monday - Friday 11 a.m. to 6:30 p.m. and Saturday-Sunday 11 a.m. to 2 p.m. Food, drink and outdoor seating is available. Free Use of Golf Clubs at the Cannon Flats Driving Range.

Get ACS information right at your desk! Check out *ACS Info* in the Outlook Public folders. Just click Public folders, General Information, and *ACS Info*! Its that simple. View the ACS monthly calendar, get information on deployment support and much more! For additional information call 782-0829.

Is the Waiting Families Meeting for you? If you, or someone you know has a family member that is deployed please join us at the monthly Waiting Families meeting. Open to family members of deployed soldiers and civilians within all branches of the military. Get to know other deployed families in our area through small group discussion and social time. Meetings are held the last Saturday of each month with FREE childcare available. For more information call 782-0816.

The Army Substance Abuse Program/Employee Assistance Program (ASAP/EAP) will conduct annual mandatory Alcohol and Drug Awareness Training through September. Register on-line at https://home.ria.army.mil/apps/ria_eap_signups/

The Rock Island Arsenal Employee Assistance Program is available to military and civilian personnel and their immediate family members to assist with the multitude of issues that can stir up our anxieties. Call 2-4357 for more information. On line mental health screening is free and can be completed at the following website: www.mentalhealthscreening.org/screening Type in keyword “ASAP”.

From the Fire & Emergency Services Division: In the case of an emergency, call 911 (do not use the 2 in front of 911). When using a cell phone or family housing residents - call 788-6534. Emergency telephone stickers and updated evacuation posters are available from the fire department by calling 782-2911 or 782-1155. When calling in an emergency 1) Speak clearly and slowly 2) Provide the exact location and type of emergency (fire, medical, hazmat, rescue, etc.) 3) Do not hang up - Emergency response will not be delayed by answering questions, the responding units are being sent when you are giving the dispatcher information.